



G LIVE KIDS' PARTIES - TERMS & CONDITIONS

1. The minimum number of attendees per party is set at 10.
2. To confirm your booking a non-refundable payment for the minimum number of children must be made 5 working days before the date of the party. Payment for additional children can be paid either on the day of booking or on the day of your party.
3. Cancellation must be received in writing at least 14 days in advance of the party date and the hirer will receive a full refund where due. If the hirer gives less than 14 days' notice of cancellation, no refund will be made. If the party is cancelled due to ill health inside the 14 days' notice period, a full refund will be given on presentation of a doctor's certificate. Please note, show tickets are non-refundable.
4. Final numbers must be confirmed 5 working days before the date of the party, along with information about any dietary requirements or allergies that the children attending may have.
5. The allocated area is reserved for a period of one hour for the party before or after a show, unless agreed otherwise.
6. You are responsible for any damage caused to the allocated areas of the venue. If any act of neglect results in damage or complaints from other customers, you shall be liable to pay the amount required to make good or remedy such damage.
7. You must comply with G Live's policy on the use of photography and filming.
8. You and/or Parents/Guardians have overall responsibility for all children; they must not be left unattended at any time.
9. Your own Birthday cake may be brought along; you must provide your own candles, matches/lighter, serviettes. We can provide a knife for cutting on request.
10. Please note, G Live cannot be held responsible for the loss of any personal items.

If you have any questions about the Terms & Conditions set out above, or wish to discuss a booking, please email dining@GLive.co.uk or call the Ticket Desk on 0844 7701 797.